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Media Release

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Pilatus names Aviation Sales Top Service Center and Martin Aviation Top Satellite Service Center

At their most recent Annual Support Meeting, Pilatus presented Aviation Sales, Inc. (ASI), headquartered at Denver's Centennial Airport, with the "Excellence in PC-12 Service and Support Award 2005." ASI's appointed Satellite Service Center, Martin Aviation in Santa Ana, CA, received the "Excellence in PC-12 Satellite Service and Support Award 2005."

The awards were presented based on results of an online survey that Pilatus conducted earlier this year to measure overall customer satisfaction with after-delivery service and support. Nearly 200 PC-12 owners in North America were asked to participate in the assessment of the area's eight PC-12 Service Centers and seventeen PC-12 Satellite Service Centers. Both Aviation Sales and Martin Aviation scored the highest marks in their respective categories.

"On behalf of the entire Pilatus family, I would like to congratulate ASI and Martin Aviation on their achievements, as well as thank both of them for providing PC-12 owners with the highest level of service and support," stated Piotr "Pete" Wolak, VP Customer Service, Pilatus Business Aircraft, at the award presentation.

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Lou Domenico, Vice President of Aviation Sales, commented, "Aviation Sales and its satellite service centers have always believed that PC-12 owners deserve an after-delivery service and support network that is equal to the craftsmanship and quality that Pilatus builds into every aircraft. Pilatus owners recognize that properly maintaining a PC-12 at an Authorized Pilatus Service Center adds value to their investment. We are proud to be part of the #1 team in Product Support and Service."

Pat Kenna, President of Martin Aviation, remarked, "Since being appointed as a Satellite Service Center in 1998, we have seen our customer base grow to now include over 30 PC-12s. All of our technicians enjoy working on the PC-12s, not only because of their quality, but also because the owners and pilots, without exception, love them."

Martin Aviation, located at the John Wayne Airport (SNA) in Santa Ana, CA has been doing business for over 83 years. Established by Eddie Martin, who pioneered aviation in Orange County, Martin is believed to be the oldest FBO in the world doing business under the same name. Martin is an FAA-Approved Repair Station employing factory-trained technicians capable of servicing Gulfstreams, Challengers, Citations, and Lears, as well as the PC-12.

Located at Centennial Airport (KAPA) in Denver, Aviation Sales (ASI) has been selling and servicing aircraft since 1971. An authorized Pilatus Dealer and Service Center since 1994, ASI was the first distributor for the PC-12 in the United States and has been one of the top selling PC-12 Centers since the program's inception. ASI also sells and services the entire line of aircraft produced by The New Piper Aircraft, Inc.

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